

eLama Global Subprocessor Information

This document provides our clients and partners with the information about the subprocessors, as given in the definition of terms in the **Data Processing Terms and Conditions**, accessible from <https://elama.global/contacts/>.

1. Affiliate and Third Party Subprocessors

eLama Global PTE LTD. (“eLama Global”) uses different affiliate and third-party subprocessors that are engaged in provision of high-quality services and system to our clients, while as taking care of security measures and Data Protection Standards, as defined in GDPR and local legislation in the countries, where eLama Global is present.

The following companies provide service support to eLama Global at different locations:

The companies in this list offer a variety of services, associated with support and service enabling for eLama platform and services. These services include, but are not limited to enablement of financial transaction operations, gateway, security enhancement, phone, email support and These Third-Party Subprocessors provide customer and service support, incident tracking, product assistance, customer query responses, software and application development, among others.

1.1. Third-Party Subprocessors

Organization	Type of services offered	Location
Google LLC	Online Advertising Platform services, supported by eLama Services	USA
Google LLC	Online Advertising Platform services, supported by eLama Services	Russia
Google Brazil	Online Advertising Platform services, supported by eLama Services	Brazil
Facebook Limited Ireland	Online Advertising Platform services, supported by eLama Services	Ireland
Facebook Brasil	Online Advertising Platform services, supported by eLama Services	Brazil
PW Inc. (PaymentWall)	Financial transactions, payment gateway	USA
Webflow Retail Partners LP	Financial transactions	Ireland
Amazon Web Services EMEA SARL	Hosting and data storage	Luxembourg

GetNet	Financial transactions, payment gateway	Brazil
Memento Marketing and Management	Customer assistance Product assistance Email and phone support Marketing	Brazil
Sluzhba Zaboty LLC	Customer assistance Product assistance Email and phone support	Russia
ADV-Tech LLC	Software development and support	Russia

1.2. Affiliate Subprocessors

Organization	Types of services offered	Location
ADV-Service LLC	Customer assistance Product assistance Email and phone support	Russia
eLama Brasil	Customer assistance Product assistance Email and phone support Marketing	Brazil